



St Patrick's College
LAUNCESTON

MANAGING STUDENT DEFIANCE PROTOCOL

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PROCEDURE

A student displaying direct defiance to a staff member of the College is unacceptable. There are many and varied circumstances, environments, and situations in which a student may display defiant behaviour. The purpose of this document is not to provide a specific strategy for each of the infinite number of situations in which this behaviour may occur, but to provide staff with a uniform and consistent approach to addressing and following up on this behaviour. The approach is a simple set of three phrases, these may be modified depending on the circumstances. Each phrase should be used in a calm and measured manner, as an aggressive approach invites an aggressive response:

The student behaves in a manner that is not consistent with the expectations of the College (e.g. using a phone when not appropriate, wearing the incorrect uniform when not appropriate, swearing loudly and aggressively).

Phase One: Staff Request

The staff member requests that the student cease the behaviour immediately. (e.g. "Excuse me Alice, please take off your jacket and return it to your locker... Thank you.")

The student refuses and is defiant.

Phase Two: Reminder of Expectations

E.g. "You know the College rules. This is the reasonable request of a staff member. Please take off your jacket and return it to your locker."

If the student complies, then the situation is over. Or the student may continue the inappropriate behaviour.

Phase Three: Escalation

"Do you understand that this choice will result in this issue being taken further with your House Head or Director of Wellbeing & Leadership?"

If the student complies, then the situation is over. Or if the student still refuses, please either report the incident to the relevant House Head or Pastoral Coordinator.

